

Lived experience, parent/carer engagement

Who we are	Why	What have we done
<ul style="list-style-type: none"> Stacey Coates – Assistant Headteacher Caedmon Primary School Emma Hebb - Chair SEND Family Voice, Parent and Carer Forum Nicola Hunt - HeadStart Team Leader Lisa Johnson – Attendance and Welfare Officer, Steel River Academy Helen Kennedy – Community Connector Woodsmith Foundation 	<p>Parents feel genuinely listened to and respected in conversations around attendance and supported when experiencing issues</p> <p>Redesigning school to home communication that is easy to read and accessible and helps to build partnership rather than pressure</p> <p>Providing tools and support networks to parents and carers at the earliest opportunity to provide the most benefit and impact</p>	<p>Action 1 - Focus on quality communications and language used by schools to engage effectively with parents and carers</p> <p>Produced a simple quick guide for schools and professionals to adopt. This should provide parents and carers with an auto response and decrease additional emails or phone calls</p> <p>Action 2 – Promotion of the Local Offer and support services for parents and carers</p> <p>Produced a simple quick guide with links and QR Codes to the Local Offer and SEND Family Voice, Parent and Carer Forum, Redcar and Cleveland</p>



Relationships that Connect, Building our Communities

